



Harrogate Suit Hire Terms & Conditions

1. A deposit of £200 will be required on wedding orders. This will be required at point of order
2. The full balance will be due for payment one month prior to the event
3. If full payment has not been made 3 weeks before the event, the order will be cancelled and notification sent
4. If an order is placed one month or less before the event, full payment will be required at point of order
5. Individual hires must be paid for in full at point of order
6. All garments must be returned on the first trading day after the event (including Bank Holidays) before 3.00pm
7. Any late returns will be charged at the rate of £10 per outfit per day
8. Accidental Damage Waiver insurance is included in the package price. This is currently £7
9. Accidental Damage Waiver DOES NOT cover malicious damage, complete loss or theft
10. In the unlikely event of a garment being lost, stolen or damaged beyond repair, a charge will be made to cover full replacement (please see page 2)
11. If one member of the group is collecting garments for other party members (and paying the cash refundable bond), they will be held responsible for any loss or damage to garments
12. Harrogate Suit Hire reserves the right to substitute a garment or hat to the nearest half-size in the event of a change-over or late order
13. If a member of the party puts on or loses weight Harrogate Suit Hire must be informed at least **2 weeks** before the event date. If Harrogate Suit Hire are not informed and the garments ordered do not fit, any replacement will be charged for
14. The customer **MUST** check their order as soon as it is received. Any changes which need to be made must be notified to Harrogate Suit Hire at least one month prior to the event date
15. We are not able to make alterations to hire garments
16. You will be required to pay a cash, refundable bond when you collect your garments. Current bond charges are:-
 - a. Wedding party - £100 cash
 - b. Individual package or suit - £30 cash
17. Ideally only one person is to be responsible for payment of wedding outfits
18. It is the responsibility of the hirer to ensure that garments fit according to the measures given at the fitting or on the measurement form. If the fit is not satisfactory and the measures are incorrect please inform us no later than 12noon the day after the fitting (usually one week prior to the event). We cannot accept any responsibility for change-overs if you fail to do this. Change-overs after this time will result in carriage charges which will be the responsibility of the hirer
19. All garments must be picked up and dropped off at the shop unless prior arrangements have been made for a single destination delivery service. The hirer will be responsible for meeting their own expenses when picking up and dropping off garments
20. Garments can be taken on an extended hire period. The charge for this is currently 30% of the total hire cost extra per week
21. From 1st September 2015 Harrogate Suit Hire will provide a single destination delivery service within a 20 mile radius of the shop. The cost for this service will be a £30 flat rate (non-negotiable). We are not able to offer a collection service

If You Wish to Cancel Your Order

1. If you cancel your wedding hire order within 48 hours of placing it, you will receive a full refund, including your deposit
2. If you cancel your wedding hire order after 48 hours of placing it, your deposit is non-refundable
3. If you cancel your individual suit hire within 5 working days of the event, you will receive a 50% refund of the total hire cost. If you cancel your order after this time, no refund will be possible



Charges for replacement of maliciously damaged, lost or stolen garments and accessories

The vast majority of garments hired are returned with no issues. Unfortunately there are occasions when garments and accessories are damaged beyond repair (maliciously), lost or stolen whilst on hire. Our Accidental Damage Waiver insurance does not cover these eventualities therefore the hirer will be responsible for paying for a replacement garment(s)

Garments and accessories are hired on the strict understanding that the hirer is responsible for their safe return, including all accessories and the suit cover provided. Any items not returned or damaged maliciously will be charged for. The current charges are as follows:-

Item	Charge £
Tailcoat	85.00
Prince Edward Jacket	85.00
Prince Edward Jacket – Brown	90.00
Prince Edward Suit – Ivory	105.00
Short Jacket	70.00
Frock Coat	85.00
Trousers	37.00
All waistcoats	35.00
Dinner Jacket	70.00
Tuxedo	90.00
Evening Tails	125.00
Nehru Jacket	75.00
Shoes	30.00
Shirt	9.00
Top Hat	60.00
Scrunch/Tie	8.00
Bow Tie or Cumberbund	8.00
Hankie	4.00
Suit Cover Bag	9.00